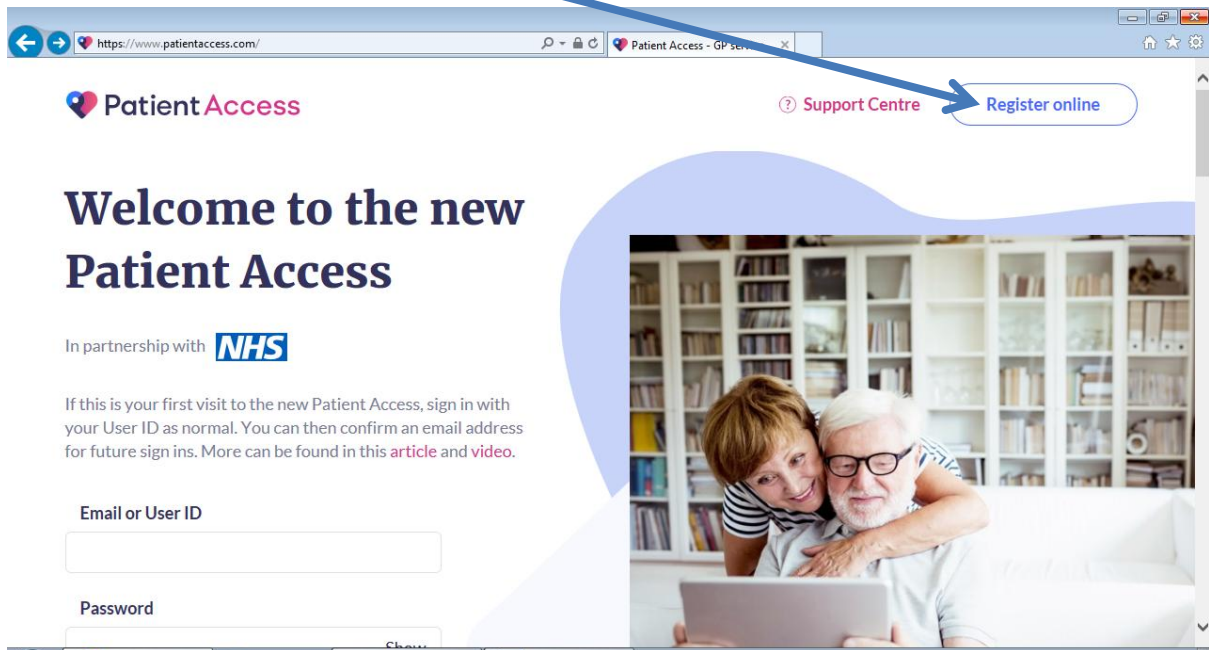
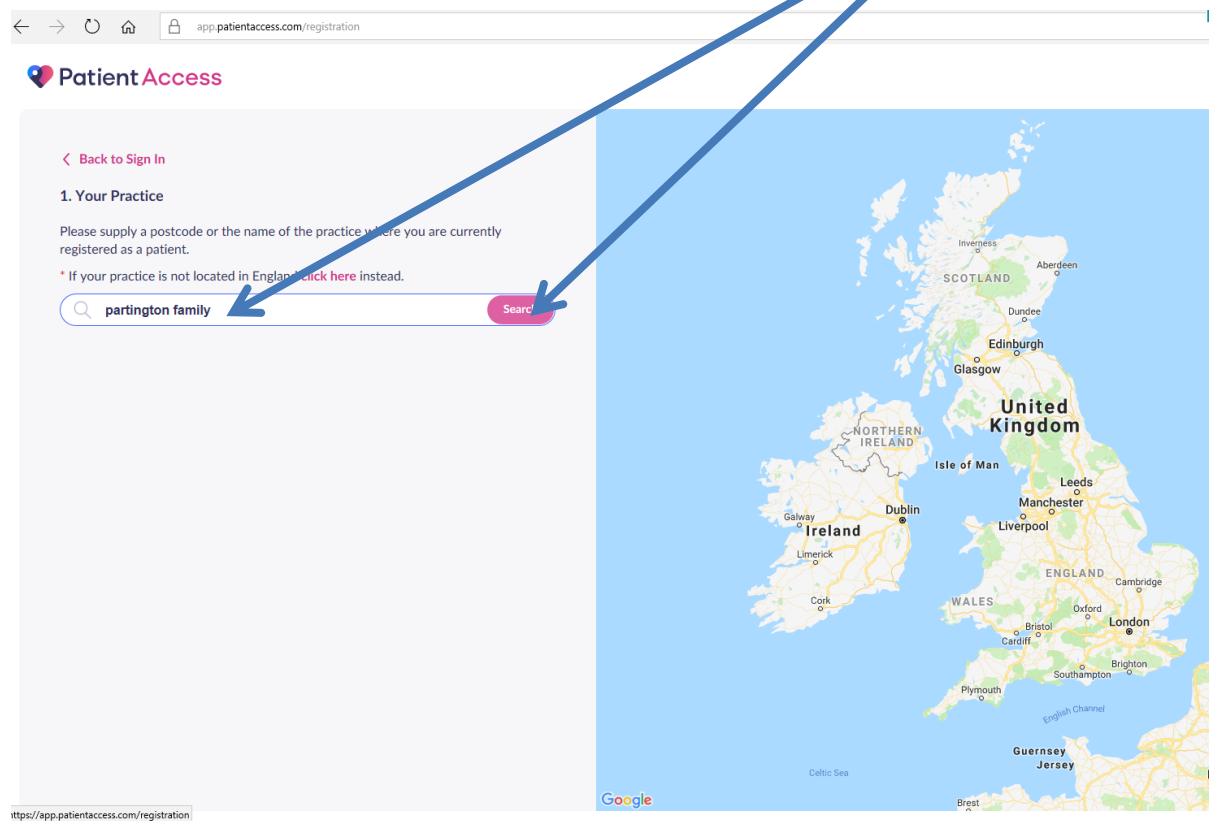


- 1) Open up your internet browser and go to <https://www.patientaccess.com>
- 2) Click 'register online'.



- 3) Type the following postcode into the box and click search: "Partington Family"



- 4) Select 'Partington Family Practice' and then press 'continue'

The screenshot shows the Patient Access website registration page. The browser address bar displays 'app.patientaccess.com/registration'. The page has a header with the Patient Access logo. Below the header, there is a link to 'Back to Sign In'. The main section is titled '1. Your Practice' and asks the user to supply a postcode or the name of the practice. A search bar contains the text 'partington family' and a 'Search' button. Below the search bar, it says 'Select your practice from the results below.' A single result is shown in a box: 'PARTINGTON FAMILY PRACTICE' with the address 'Health Centre, Central Rd, Partington, Manchester, Greater Manchester M31 4FY' and the phone number '+44 (0) 1617757033'. A blue arrow points from the text in step 4 to the 'PARTINGTON FAMILY PRACTICE' result box.

- 5) You will then be asked if you have received a registration letter from your Practice. This is the piece of paper you would have been given by the receptionist once you'd provided your I.D. Please press 'yes'.

The screenshot shows the Patient Access website registration page. The browser address bar displays 'https://app.patientaccess.com/registration/letter'. The page has a header with the Patient Access logo and a 'Support Centre' link. The main section is titled 'Have you received a registration letter from your practice?' and has two buttons: 'Yes' and 'No'. Below the buttons, there is a section titled 'What is a registration letter?' which explains that a registration letter contains important information required to register for full access to online services. It also states that if the user does not have a registration letter, they can obtain one by visiting their practice in person with proof of identity. Below this, there is a section titled 'You have requested access to online services.' which contains a table of service providers and their websites. The table has two columns: 'Service provider' and 'Website'. The rows are: 'Patient Access' with website 'https://patient.embaaccess.co.uk', and 'iPatient' with website 'https://ipatient.net'. Below the table, there is a section titled '2. Provide the following online services account details when prompted' which contains a table with two columns: 'Linkage Key' and 'Linkage Key'. The 'Linkage Key' column contains the text 'test TCN3 Z8Kw6'. A blue arrow points from the text in step 5 to the 'Yes' button.

Service provider	Website
Patient Access	https://patient.embaaccess.co.uk
iPatient	https://ipatient.net

Linkage Key	Linkage Key
test TCN3 Z8Kw6	

- 6) You will then be asked for your 'Linkage Key' and 'Account ID'. Both of these can be found on the letter that you collected from the Practice. Please enter these exactly as they are on your letter. These fields are case sensitive. Please double check you have written it exactly the same and then press 'confirm'.

https://app.patientaccess.com/registration/letter

Patient Access - book appo...

Support Centre

Have you received a registration letter from your practice?

Yes No

Link To Practice

To link to your practice, please enter the following details from your registration letter. If you do not have a registration letter, please contact your practice to obtain one.

Linkage Key:

Account ID:

Confirm

Partnership

Centre, Sullivan Road, Brighton Hill, Basingstoke, RG22 4EH

79747

Gillies Health Centre

Boots

Minimo's Pizza - Basingstoke - Brighton...

Church of Christ the King

Asda Basingstoke Superstore

Google

Map data ©2018 Google, Terms of Use, Report a map error

https://app.patientaccess.com/registration/letter

- 7) You will then be asked to enter your name, date of birth, gender, postcode and first line of your address. Please fill in all of these boxes (marked with a star) and then press continue.

Patient Access - book ap... Patient Access - book ap...

Secure | https://app.patientaccess.com/registration/wizard

Patient Access

< Back

✓ Your Practice Acorn Health Partnership Edit

2 Your Personal Details Please confirm the personal details held by your practice.

Name: Minnie * Mouse *

Date of birth: 21 * Aug * 1975 * Gender: Female *

Postcode: RG218SL * House name, flat number or street: 21 Cheddar Shop *

Continue

3 Your Patient Access Account In partnership with NHS

Your Practice

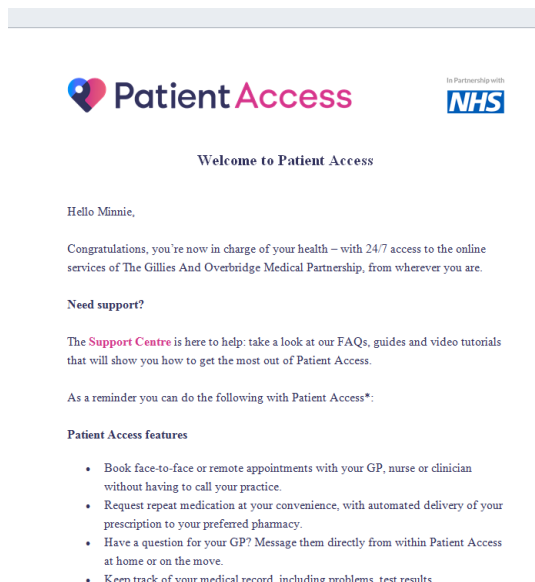
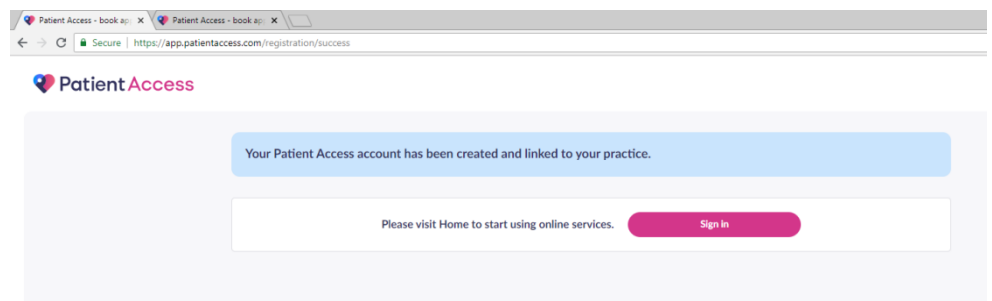
Acorn Health Partnership

Gillies Health Centre, Sullivan Road, Brighton Hill, Basingstoke, RG22 4EH

- 8) You will then be asked for your email address and phone number and be given the opportunity to choose your password. Please ensure that your password adheres to criteria set by patientaccess (at least one upper case letter, one lower case letter, one number and at least 8 characters long). Please then read and accept the terms and conditions (if you are happy with them) and decide whether you wish to opt into receiving marketing communication from patientaccess (tick the box if you do want to receive this – leave unticked if you do not wish to receive this). Click 'Register and create account'.

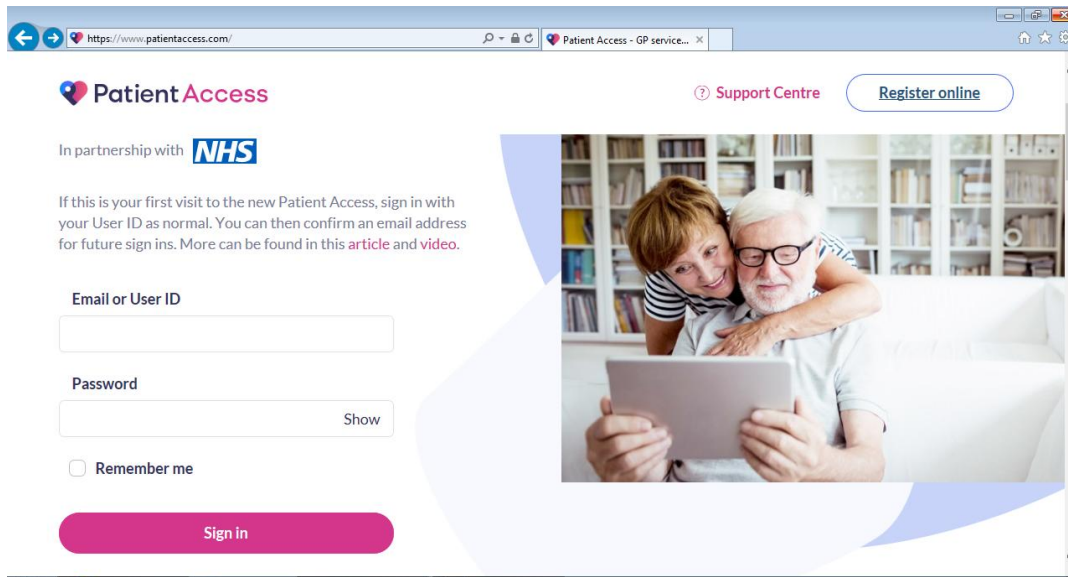
The screenshot shows a registration form titled '3 Your Patient Access Account' with the NHS logo. It includes fields for 'Email address' (with a red border and error message 'E-mail Address is required.'), 'Mobile number' (marked as optional), and 'Password' (with a minimum 8 characters requirement and a 'Show' button). Below these are two checkboxes for accepting terms and conditions and opting into marketing. A blue arrow points from the text in step 8 to the 'Register and create account' button.

- 9) You will then see the following message on the screen to confirm that your account has been set up successfully.



- 10) You should also receive an email to the email address that you provided as part of your patientaccess registration. This email will refer to the Practice as Gillies and Overbridge Medical Partnership. This will be changed to Acorn Health Partnership in due course.

- 11) Once your account is successfully created, you can log in using your email address and chosen password. The log in box is located on the home page of patientaccess.
<https://www.patientaccess.com>



The screenshot shows the Patient Access website in a web browser. The browser's address bar displays <https://www.patientaccess.com/>. The page features the Patient Access logo at the top left, with a heart icon. To the right of the logo are links for 'Support Centre' and 'Register online'. Below the logo, it states 'In partnership with NHS'. A paragraph of text explains the sign-in process for first-time users. The login form includes fields for 'Email or User ID' and 'Password', with a 'Show' button next to the password field. There is a 'Remember me' checkbox and a prominent pink 'Sign in' button. On the right side of the page, there is a large image of an elderly couple sitting on a sofa, looking at a tablet together.

https://www.patientaccess.com/

Patient Access

Support Centre Register online

In partnership with NHS

If this is your first visit to the new Patient Access, sign in with your User ID as normal. You can then confirm an email address for future sign ins. More can be found in this [article](#) and [video](#).

Email or User ID

Password Show

☐ Remember me

Sign in