**PPG Meeting Minutes**

**Wednesday 1st February 2023**

Dr James Hider Dr Rhiannon Jones Vicki Cheslett Tracey Burns

JR SB JD BB

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|  Item No |  Minutes |
|  | * Adele New - to be invited to next PPG meeting
* Adrian Smith – to be invited to next PPG meeting
* Phone lines – Front desk privacy and countdown of position on phone lines – to be looked in to find way of improving
* NHS app being utilised for prescriptions and appointment making to free up phone lines – leaflet being developed to place in bags at pharmacies and general distribution (how to guide) and find out percentage of people already using the app – to find out for next meeting
* Door to library – reopen? – Speak to Christine Green about possibility of this happening
* Local shops supplying affordable, good, healthy foods
* Surgery’s opinion on overspill car park being built on thus losing parking for surgery – to be discussed at next meeting
* Stock issues at pharmacies and delays it causes with prescriptions – invite a member of the pharmacy from Davey’s to the next meeting if they are available and willing.
* Isolation – Focused care practitioner started to help – now working from the surgery on a Monday, Tuesday and Friday
* Look into EngAGE services and St Johns for education and community group demonstrations
* Representative from the surgery to attend Positive Partington meeting suggested – to be reviewed
* Issues with building design and lack of expansion room
* Living Well – scheme where everything in community under one roof – works well in Salford
* Discussions were had about rumours and facts that may be out in the local community about the GP services (funding and community team) it is important to ensure information is factually correct to avoid any ill feeling
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